



Dear Customer, Dear Customer,

Thank you for your purchase on our webstore (www.schott-store.com)

Your order may, if you wish, be the subject of an exchange or a refund.

Exchange request

You can return to us at your expense by post / Colissimo the item you want to exchange, enclosing inside the package the form below fully completed. In return the desired item will be sent to you by post at our expense.

Refund request

You can return to us at your expense by post / Colissimo the article, enclosing inside the package the form below fully filled. The refund will be made within 30 days from the date of receipt of the package.

Warning: These items must not have been worn and must be in their original packaging. Any returned item soiled and / or damaged by the Customer will not be taken back.

If you have any questions, you can contact us by email at the following address: contact@schottstore.com

Return address
GROUPE JAJ
40/48 rue Beaumarchais
93104 Montreuil s/ Bois
France



Return form to fill out and attach to your package

Order Number :

Last Name : First Name :

Reason for return :

Refund

Exchange

If exchange : Size : Color :